

# COVID-19 Testing Response Plan Aged Care Facility (ACF)

Metropolitan and regional areas

For more information, visit [www.snp.com.au/acf](http://www.snp.com.au/acf)



## 1 Call the ACF COVID-19 Hotline on 1800 570 573

In the event of a request by your doctor for a suspected case of COVID-19, ensure you have a request form completed in full, then call the ACF COVID-19 Hotline on **1800 570 573**.



## 2 A specialised COVID-19 pathology collector will attend your facility

A specialised COVID-19 pathology collector will attend your facility ASAP, and return the specimen to the laboratory for immediate testing.



## 3 Results

The result will be delivered to the referring doctor and your ACF within:

- 24 hours for metropolitan areas
- 48 hours for regional areas



### NEGATIVE

If the result is negative, no further action is required.



### POSITIVE

If the result is positive, our clinical microbiologist and team are available to liaise directly with the referring doctor and public health unit to help facilitate the next steps for collecting specimens from nominated staff and residents.

**In the event of a positive result, please refer to the detailed checklist we have provided.**